



RAVEN

COUNSELLING & CONSULTANCY PTE LTD

Tribuo Impetro - Give To Get

— ACHIEVEMENTS —



LIST OF ACHIEVEMENTS

- ✍ Raven served as the consultant agency that guided the Social Service Institute in its inaugural community-based consultancy initiative
- ✍ Raven assisted the Ministry of Social and Family Development (Singapore) in designing and implementing the first practice support programme for agencies looking into the needs of children & young persons in care arrangements across Singapore. Raven also led a team of clinical consultants in this pilot project aimed at improving the practice ecosystem for the out-of-home care (OHC) Sector
- ✍ Raven developed the first clinical practice guide to be implemented for the OHC Sector in Singapore
- ✍ Raven is the first clinical agency in Singapore to publish a peer-reviewed classification of essential characteristics for therapeutic professionals within the country
- ✍ Raven is the first & only clinical agency in Singapore to have researched and developed an evidence-based & peer-reviewed practice framework to guide youth intervention programmes within the country
- ✍ Raven presently serves as a consultant organisation for entities of the Singapore Government (e.g., mainstream schools, Statutory Boards, Ministries, etc.) in matters pertaining to training professionals and mental health issues
- ✍ Raven is the first clinical agency in Singapore to specialise in providing consultation on the *Responsible Thinking Process* (RTP) framework. Raven is also the first clinical agency in Singapore to run a service centre in a mainstream school that utilised the principles of the RTP
- ✍ Raven is the first & only clinical agency in Singapore to conduct Workforce Development Agency (WDA) and university accredited training programmes on *Advanced Counselling Skills*, and *Understanding Criminality in Singapore Youth*



- ✦ Raven is the first clinical agency in Singapore to provide full clinical & administrative supervision to a Voluntary Welfare Organisation (“VWO”) regarding youth work and the *Enhanced STEP-UP programme*
- ✦ Raven has experience in planning, conducting and evaluating academic assessments and coursework modules (at a Certificate, Diploma, Degree, Honours Degree and Masters level). Raven has also provided academic consultation to prestigious Private & Public Sector educational institutions regarding the subjects of Social Work, Counselling, Sociology, Criminology, Eldercare, and Psychology. In line with this, Raven is the first clinical agency in Singapore to modify the course structure of an accredited undergraduate Psychology programme of an Australian University in Singapore, by conducting an experiential Field Research component for the course
- ✦ Raven is one of the few agencies in Singapore that actively pursues and guides practitioner research projects
- ✦ Raven is the only clinical agency in Singapore that provides Teachers, Therapists, Social Workers, Youth Workers, Counsellors and Law Enforcement Officers with a contextualised, research-based model for youth work in Singapore. Accordingly, Raven is also the only agency in Singapore that conducts the well-received courses of *Youth Work: An Introduction to an Evidence-Based Approach*, as well as *Youth Work: Apply Effective Intervention Programmes* (at a national level)
- ✦ Raven is the only clinical agency in Singapore to supply Part-Time Counsellors to mainstream schools and provide psychological consultation to schools specifically catered to address issues of high risk
- ✦ Raven is the only clinical agency to have researched parental emotional invalidation for female youth in Singapore
- ✦ Raven developed a Postgraduate Diploma in Applied Psychology that was recognised for direct entry into a *British Psychological Society* accredited Masters programme
- ✦ Raven served as the Academic Council for a local tertiary institution specialising in Counselling, Psychology, and Criminology



- ✦ Raven regularly conducts training at a national level for the course *Building Emotional Resilience in Caregiving*; a workshop designed to assist professionals working with caregivers
- ✦ Raven is one of the few clinical agencies in Singapore that can provide consultation on *Safety Psychology* for high-risk and security-related industries
- ✦ Raven was utilised by the Singapore Government to supervise fieldwork placement for those training to become Social Workers
- ✦ Raven has more than 50 years of collective experience in researching and developing intervention programmes for the Education & Social Service Sectors. Such programmes have been run for schools, the Singapore Police Force, the Singapore Prison Service, VWOs, and a myriad of other community partners
- ✦ Raven has experience in conducting clinical supervision for established universities, VWOs, and academic institutions
- ✦ Raven has vast experience in providing clinical supervision and organisational consultancy for Social Service Agencies
- ✦ Raven has vast experience in planning, conducting, and evaluating therapeutic & social service programmes (including mandated programmes for law enforcement agencies)
- ✦ Raven is one of the few clinical agencies in Singapore to have its intervention programme featured in the *Ministry of Education's East Zone Publication of 2010*
- ✦ Raven is one of the few clinical agencies in Singapore that has provided consultation to law firms regarding criminality amongst youth as well as mental health & social service issues in the country
- ✦ Raven's professional staff regularly serve as Advisors and Consultants to the media regarding issues pertaining to Counselling, Social Work, and Psychology